

# KISS

# IT

KEEP IT SIMPLE SYSTEMS

INFORMATION TECHNOLOGY

## The Perfect Network

Access your data when and where you need it.

Information Technology can be a very expensive business in more ways than one. It can also be very risky. A big budget is by no means a guarantee that you will get it right.

At Kiss IT we focus on one thing, the efficient distribution of data to meet the operational requirements of our clients. Your network should provide you data to wherever you need it, whenever you need it, with total security and reliability.

We act as an independent unbiased counsellor working with you, one whom you can depend on to match the correct technology with your business needs rather than try to make your organisation's business needs match some biased consultants favoured technology.

Sometimes the solutions are simple, a new server here and a different router there. Other times the brief calls for a more complex integration model to utilise legacy systems that are not about to be, or don't need to be replaced.

Either way, the way forward requires some careful and insightful thinking. The clients we help tell us we are very good at this.



## Network Design

Whether you are designing a new network, growing an existing network or optimising an existing network, you must be fully aware of the rapid evolution of network technology.

From the very beginning, we apply simple logic and create a solid foundation.

We then ensure that your strategic network planning decisions will accommodate your organisation's long-term strategies.

Regardless of your business size, your organisation's success will ultimately depend on the ability of your network to process the volume of business, provide reliable data capability, and provide senior management the information they require to reach sound business decisions.

And all this needs to happen in a totally reliable and timely manner.

## Network Installation

Kiss IT has the know-how to install and configure equipment and technologies from a myriad of different providers. And to make sure it all interoperates seamlessly within our customers' networks.

We are also able to provide hardware and software as required at very competitive prices. Our focus is the network and its overall performance and where we can, we prefer to rely on proven technology with appropriate backup support. Cost efficiency is always a concern, but we find long term productivity is a must and short term costs are not necessarily the only guide.

Whatever your network requires, from cabling to broadband services and everything in between, we have the resources to make it all happen, with a minimum of fuss.

## KISS IT NETWORKS



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## KISS IT NETWORKS

### Network Maintenance

Reliability with security, 100% of the time, is always our aim.

An essential part of achieving this is the regular monitoring and maintenance of your network.

We act as your central point of contact for multiple equipment manufacturers, so we understand the function of all of your network elements.

Kiss IT can pinpoint critical faults quickly, and help avoid costly downtime.

Remote management and support programs enable us to provide regular reporting against all your network KPI's.

Desktop maintenance is also a critical part of business, ensuring that your standard operating environment is optimised for all users.

### Network Logistics Support

The Kiss IT HelpDesk is available to coordinate troubleshooting as well as the supply of replacement parts for your network and related equipment.

Our technology partners provide excellent backup and support for all components we recommend and therefore we are able to give you timely responses to all potential service calls.

In addition, our network support programs cater for all your organisational requirements, from VIP 24/7 emergency callouts, to routine monitoring and preventative maintenance. There's a plan to suit your needs, even if you only require ad hoc intervention.

We know you will find our rates reasonable, overall costs low and our service totally committed to developing a long term partnership.

### Keeping IT Simple

As with so many things in business and life, if you keep it simple you can discover surprising value. We can prove it.

Kiss IT would like to demonstrate its competitive edge in such a way that you can best recognise the advantages for your business.

Call or email us today and we will be happy to provide you with an obligation free Network Systems Audit that could save you a lot more than just money.

Simple as that.



**We just do IT**

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